

FAQs:

What does my conference fee include?

Your attendee fee covers attendance at all sessions, meals and refreshments during conference days, and conference documentation. Evening receptions are also included.

When does the conference start and end?

The conference starts Tuesday May 8th at 9am local Arizona time and runs through farewell luncheon at noon on Thursday May 10th.

How do I reserve time for a one-on-one session with a consultant before or after the conference?

Please contact Lauren Penson (678-379-4200, ext. 129, laurenp@lanhamassoc.com) to schedule a complimentary one-on-one appointment with one of our consultants. These will be first come first serve offering since there are limited spots. This will give you a chance to explain situations specific to your company and ask for guidance privately.

What are the registration hours?

Registration is open Tuesday 7:30am- 10:00am.

What if I need to register outside of the designated registration hours?

Please contact Lauren Penson (678-379-4200, ext. 129, <u>laurenp@lanhamassoc.com</u>) to schedule a time to pick up your registration packet.

What if I cannot attend one of the evening events?

Please let Lauren Penson (678-379-4200, ext. 129, laurenp@lanhamassoc.com) know, so we can plan accordingly. We do not want to waste food or incur extra costs so that we can keep meeting costs as low as possible.

Which airport should I use?

Phoenix Sky Harbor International Airport. For more information check out their website: https://skyharbor.com/



What is the address of the conference hotel?

DoubleTree Resort by Hilton Hotel Paradise Valley-Scottsdale 5401 N Scottsdale Rd Scottsdale, AZ 85250 Phone Number: 480-947-5400

How do I get there?

Super Shuttle: to check rates and book transportation, book here.

Taxi: can cost \$40 each way from the airport

Event accommodation:

Overnight accommodations at the DoubleTree Resort by Hilton Paradise Valley-Scottsdale are not included in the registration fee. As an attendee you will be responsible for booking your own room. Please use this <u>reservation link</u> to book your hotel stay. Please keep in mind these key dates and times outlined below:

- There is no guarantee room will be available after Monday, April 23, 2018. We suggest booking directly with the hotel and doing it right after you register.
- Reservation cancellations must be made no later than 72 hours prior to your expected date of arrival date. Cancellations made less than 72 hours prior to your arrival date will result in a charge of one night's stay, plus tax, to your credit card.
- Failure to appear on your expected date of arrival will result in a charge of one night's stay, plus tax, to your credit card, in addition to the cancellation of your reservation for the remainder of the stay.

Is there parking available?

Yes, parking is free during our meeting.

How much are the hotel rooms?

\$179++ per night, per room and can be booked directly through the hotel using this link: <u>DoubleTree Resort by Hilton Paradise Valley-Scottsdale</u>

Is internet included in the room rate?

Yes.



What should I wear?

Suggested dress for the Forum is business casual during the conference days, except for the evening events which will be casual. Please note that temperature levels inside the meeting space may vary, so we suggest dressing in layers.

What's weather like in Arizona in May?

The average high is 85 degrees Fahrenheit, with an average low of 60 degrees Fahrenheit.

See you soon in Arizona!